Shipping Policy

Neuro Sense products Shipping Policy

Our company will ship Products to the address you enter in our Online Shop order form using the shipping method you select. All your online orders will be packed in accordance with our standard practices. Additionally, accommodate any special requests for custom containers, packing, crating, boxing or bundling is not acceptable.

Furthermore, our company is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim. Please save all packaging materials and damaged goods before filing a claim.

Shipment processing time

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays. If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.